



DEPARTMENT OF THE AIR FORCE
78th Air Base Wing (AFMC)
Robins Air Force Base, Georgia

MEMORANDUM FOR Distribution A

15 November 2004

FROM: 78th AMDS/CC

SUBJECT: Flight Medicine Sick-Call for Active Duty and Dependents

1. Effective **1 December 2004**, the Flight Medicine Clinic will expand their appointment availability to provide active duty and dependent sick-call. This is a same day walk-in service. Patients **must arrive by the designated time to be seen same day**, if patient does not/cannot arrive by the designated time, the patient will not be seen same day and will have to return next duty day:

Active duty	Monday-Friday	0730
Dependents	Monday-Friday	0900

2. The **intent of sick-call is to provide prompt care to patients who are or have been acutely ill within a 24-72 hour period**. Signs and symptoms would include but are not limited to:

- Sore throat
- Nausea
- Vomiting
- Diarrhea
- Earache
- Congestion
- Upset stomach

3. Personnel who are being returned to flying status will be seen during this period as well. **Patients will be triaged to ensure sick-call is appropriate for their complaint, if not, they will be scheduled an appointment**. The number of patients to be seen within the specified time period is limited; however, sick-call will allow for more appointment availability for routine and follow-up care. Our goal is to provide timely and quality care; therefore, we welcome your comments and suggestions, and ask your patience in this new endeavor.

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